



Iowa Department of Human Services

Kim Reynolds
Governor

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Director

INFORMATIONAL LETTER NO.1881-MC-FFS

DATE: January 31, 2018

TO: Iowa Medicaid Health Home (HH) including Integrated Health Homes and Chronic Health Home Providers

APPLIES TO: Managed Care (MC) and Fee-for-Service (FFS)

FROM: Iowa Department of Human Services (DHS), Iowa Medicaid Enterprise (IME)

RE: HH Services

EFFECTIVE: Immediately

The department will be conducting a review of the State's Health Home programs, and associated State Plan Amendments (SPAs). The department will work collaboratively with both Managed Care Organizations (MCOs) through this process. Given the potential for program changes to occur as a result of such a review, both MCOs are delaying HH member transitions. The department is committed to ensuring there is no duplication in services.

There are approximately 200 UnitedHealthcare members who have been enrolled in an HH whose claims do not evidence any substantive care coordination activities. These members will have their future care coordination needs met through their Accountable Care Organization (ACO) or internally through UnitedHealthcare. Members who have already had their care coordination transitioned out of the Integrated Health Home or Chronic Condition Health Home will continue with their new care coordination arrangement. All other IA Health Link members with care coordination needs enrolled with an Integrated Health Home or Chronic Condition Health Home may be transitioned later this year, pending the outcome of the review. Providers and members will receive additional information and training in the coming months.

For questions regarding IME/FFS, please contact the IME Provider Services Unit at 1-800-338-7909 or email at imeproviderservices@dhs.state.ia.us. For questions regarding managed care, please contact the member's MCO.